

Delivering Salesforce success to HM Prison and Probation Service

About us

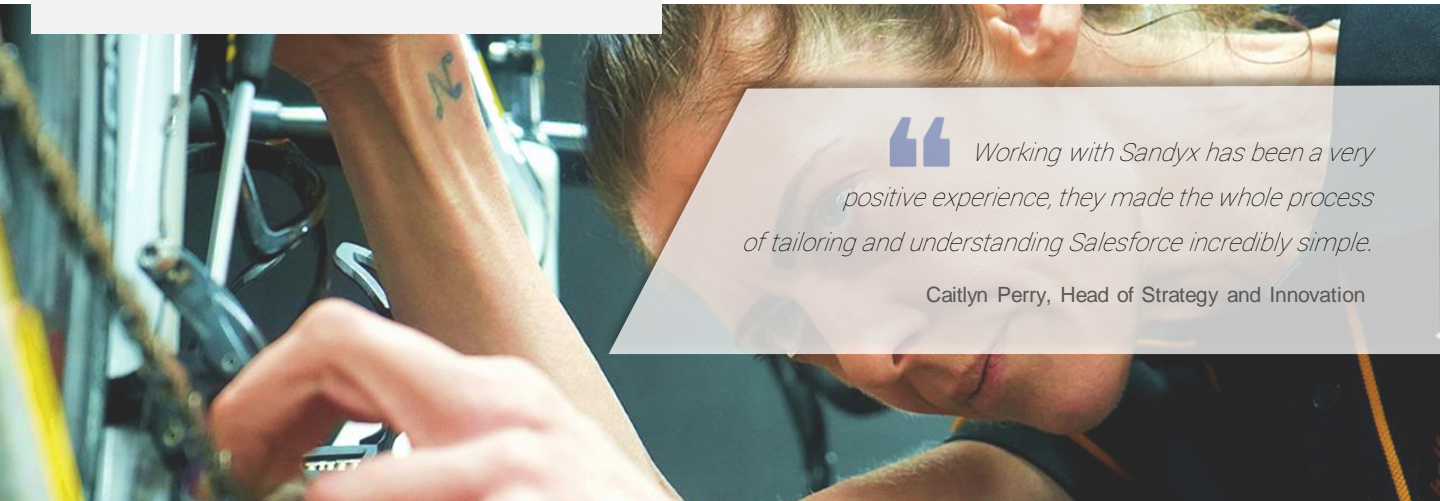
We are a team of experienced Salesforce consultants who've helped businesses enhance their IT processes for over a decade



Easily accessible central system for all data



Team-wide better understanding of Salesforce



Working with Sandyx has been a very positive experience, they made the whole process of tailoring and understanding Salesforce incredibly simple.

Caitlyn Perry, Head of Strategy and Innovation

What issues did Sandyx need to address?

Her Majesty's Prison and Probation Service is an executive agency under the Ministry of Justice, responsible for correctional services across England and Wales. They work with all 117 prisons across the UK - which means copious amounts of data to manage. The most vexing issue facing HMPPS was the lack of data tracking.

Given the variety of organisations they work with, including police, courts and local councils, it's unsurprising that for years they had struggled to keep tabs on everyone. It was swiftly decided that developing a central system to store this information was the most important outcome of this project.

The benefits of our solution

Since deploying our solution, HMPPS has shown enthusiasm about being able to track employment opportunities with other organisations. This includes being able to identify how many individuals need employment and how many employers have opportunities available, alongside more detailed specifics like how long opportunities take to deliver an outcome. The new process enables HMPPS to see a more detailed overview of how effective their methods are as well as an overall more unified vision for their regional teams.

Did you know...



HM Prison &
Probation Service

has helped more than



serving prisoners find employment

Visit **sandyx.com** to see if you could be our next success story

Why did they choose Sandyx?

Sandyx was recommended to HMPPS by Salesforce. This recommendation partially came from the AppExchange partner portal but also partially through Salesforce recognising our focus on [the public sector](#). We are also featured on the Digital Marketplace, an online platform designed to showcase the best in digital services for the public sector. HMPPS expressed how confident they were in our capabilities from the get-go after we pitched our tutorial to them detailing the capabilities of our team. In fact, the HMPPS team were particularly complimentary of our quick response time and the ongoing support they received from our team.